



STORE POLICIES

- Any merchandise to be returned must be authorized by Store Manager.
- Merchandise must be returned within 30 days of purchase, with a valid reason or else a restocking fee may apply.
- Merchandise to be returned must be accompanied with invoice.
- Any returns that were purchased with a credit card will be charged an additional 3% to offset credit card fees.
- Merchandise must be in resalable condition. Damaged or opened boxes will not be accepted.
- Return of Tobacco, Cakes, Refrigerated items and Medicines will not be accepted.
- Credit on returns will be applied with current or purchased price whichever is lower.
- All sales are final on products which may be marked with special prices having close expiration dates; please check expiration dates on these products before purchasing.
- Any shortages must be notified within 3 days from the date of sale.
- Check and count all your cases before you leave the store we will not be responsible for any shortages.
- Seasonal Items cannot be returned & cannot be exchanged. Final sale.
- We reserve the right to limit quantity and price at any time.

TOBACCO & CIGARETTES

- You must have valid tobacco permit copy.
- Only tobacco & cigarette will be checked-out in tobacco department. Grocery items will be checked-out outside.
- Separate payment required.
- All sales will be final. (No return No exchange).
- We do not deliver cigarettes.
- Check your merchandise before you leave. We will not be responsible for any shortages later.

DELIVERIES

- Please count the number of boxes [Master Cases] at the time of delivery before signing the delivery slip. We will not be responsible for any shortages thereafter.
- All mix merchandise shortages (excluding cases) and damages must be notified within three days of delivery.
- All Deliveries are COD. Any unpaid delivery will not be released.

Thank you for your co-operation